## DEPARTMENT OF VETERANS AFFAIRS

Billing Code 8320-01

[OMB Control No. 2900-0701]

Proposed Information Collection (Bereaved Family Member Satisfaction Survey)

Activity: Comment Request

AGENCY: Veterans Health Administration, Department of Veterans Affairs

**ACTION: Notice** 

SUMMARY: The Veterans Health Administration (VHA), Department of Veterans Affairs (VA), is announcing an opportunity for public comment on the proposed collection of certain information by the agency. Under the Paperwork Reduction Act (PRA) of 1995, Federal agencies are required to publish notice in the Federal Register concerning each proposed collection of information, including each extension of a currently approved collection, and allow 60 days for public comment in response to the notice. This notice solicits comments for information to needed to assess the quality of care provided to veterans prior to his or her death.

DATES: Written comments and recommendations on the proposed collection of information should be received on or before [Insert date 60 days after date of publication in the FEDERAL REGISTER].

ADDRESSES: Submit written comments on the collection of information through
Federal Docket Management System (FDMS) at <a href="www.Regulations.gov">www.Regulations.gov</a>; or to Mary
Stout, Veterans Health Administration (193E1), Department of Veterans Affairs, 810
Vermont Avenue, NW, Washington, DC 20420; or e-mail: <a href="mailto:cynthia.harvey-pryor@va.gov">cynthia.harvey-pryor@va.gov</a>.

Please refer to "OMB Control No. 2900- 0701" in any correspondence. During the comment period, comments may be viewed online through the FDMS.

FOR FURTHER INFORMATION CONTACT: Cynthia Harvey-Pryor (202) 461-5870 or FAX (202) 273-9381.

SUPPLEMENTARY INFORMATION: Under the PRA of 1995 (Public Law 104-13; 44 U.S.C. 3501 – 3521), Federal agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. This request for comment is being made pursuant to Section 3506(c)(2)(A) of the PRA.

With respect to the following collection of information, VHA invites comments on: (1) whether the proposed collection of information is necessary for the proper performance of VHA's functions, including whether the information will have practical utility; (2) the accuracy of VHA's estimate of the burden of the proposed collection of information; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or the use of other forms of information technology.

<u>Title</u>: Bereaved Family Member Satisfaction Survey, VA Form 10-21081(NR).

<u>OMB Control Number</u>: 2900-0701.

<u>Type of Review</u>: Extension of a currently approve collection.

Abstract: The data collected on VA Form 10-21081(NR) will be use to survey family

members of deceased veterans on their satisfaction with the quality care provided to their love one prior to his or her death at a VA facility.

Affected Public: Individuals or households.

Estimated Annual Burden: 1,833 hours.

Estimated Average Burden Per Respondent: 10 minutes.

Frequency of Response: One-time.

Estimated Number of Respondents: 11,000.

DATED: February 22, 2012

By direction of the Secretary:

Denise McLamb, Program Analyst Enterprise Records Service

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